

GONZABA MEDICAL GROUP WEBSITE PRIVACY POLICY

Effective: April 2014

Privacy

- [Website Privacy Policy](#)
- [Social Security Number Protection Policy](#)

Website Privacy Policy

Introduction

Gonzaba Medical Group (GMG) values your privacy and the confidentiality of the information you choose to share. We are required to provide our patients with notice of our privacy practices with respect to your protected personal information collected from this website.

This privacy policy does not apply to information collected through other means such as by telephone or in person, although that information may be protected by other privacy policies. As used in this policy, terms such as “we” or “our” and “Company” refer to Gonzaba Medical Group and its current and future affiliated entities, including our Urgent Care Centers. See our Notice of Privacy Practices for more information on how we handle your Protected Health Information (PHI).

Consent

By using this website, you consent to understanding and accepting the terms listed in this privacy policy. We reserve the right to update, amend, or change this Privacy Policy at any time to conform to new laws and regulations or changes in business standards. This privacy policy does not extend to any third party websites that link to or from our websites and we are not responsible for any of the content on those website. Those websites have their own privacy policies and it is recommended that users read through them before providing any information to the website owner.

Information Security

Whenever we collect sensitive information (health history), that information is encrypted and transmitted to us in a secure way, such as the Secure Socket Layer (SSL) protocol. All forms have 256 bit encryption to securely transmit information.

We take appropriate security measures (administrative, technical and physical safeguards) to protect against unauthorized access to or unauthorized alteration, disclosure or destruction of data. These include internal reviews of our data collection, storage and processing practices and security measures, as well as physical security measures to guard against unauthorized access to systems where we store personal data. However, no security system is impenetrable and we cannot guarantee the security of our website, nor can we guarantee that the information you supply will not be intercepted while being transmitted to us over the internet, and we are not liable for the illegal acts of third parties such as criminal hackers.

Our privacy policy does not cover content that is transmitted via email to our office. Email does not have the same encryption and security protocols and should not be used to transmit sensitive information.

Information Sharing

Your email will not be sold, rented or leased to a third-party.

Log Information

When you use our website, our servers automatically record information that your browser sends whenever you visit a website. These server logs may include information such as your web request, Internet Protocol address, browser type, browser language, the date and time of your request and one or more cookies that may uniquely identify your browser.

Cookies enable us to customize your browsing experience and speed up website load times. You have the ability to accept or decline cookies at any time. If you decline cookies, you do not have access to the benefits of a custom web browsing experience.

Social Media Policy

We are not responsible for any information collected by social networks on which we maintain a social media presence. These include, but are not limited to, Facebook, Google, Twitter, Pinterest, and LinkedIn. Each social network has its own privacy policy and it should be read before creating an account on the network. We are not responsible for any marketing or retargeting performed by a social network after you have visited our pages.

This website is intended for use by people age 13 or older

If you are younger than 13, you should get permission from your parents or guardians to use this website. And, if you are under 13, you should not submit information to this website. Instead, ask your parent or guardian to submit information on your behalf.

Changes to This Policy

Please note that this Privacy Policy may change from time to time. While we expect most such changes will be minor, we will post any Policy changes on this page.

Social Security Number Protection Policy

Protecting personal information is important to Gonzaba Medical Group. It is our policy to protect the confidentiality of Social Security numbers (“SSNs”) that we receive or collect in the course of business. We secure the confidentiality of SSNs through various means, including physical, technical, and administrative safeguards that are designed to protect against unauthorized access. It is our policy to limit access to SSNs to that which is lawful, and to prohibit unlawful disclosure of SSNs.

Contact Us

To contact us regarding this policy and our related privacy practices, please email or write to us at: privacy@gonzaba.com or GMG Privacy Officer, 720 Pleasanton Road, San Antonio, TX 78214.

If you believe we or any company associated with us has misused any of your information please contact us at 210-921-3800 immediately and report such misuse.